



Half-Day Golf School
Weather/Postponement/Cancelation Policy
2022

From time-to-time weather can interrupt the best of plans. It is our intention to deliver all programming regardless of the date or situation, unless there is a dangerous situation that prohibits us from doing so.

This policy will serve as yours and our guideline should weather conditions or any other condition beyond our control prevent us from delivering a part of all of your Half-Day Golf School program.

Lightning – All Instructors have mobile apps to detect lightning. If lightning is detected within 10-miles of our golf school location, all program activities will come to an immediate stop. And all golfers and instructors will seek necessary shelter until conditions are deemed safe again to proceed. Any breach of this procedure by a golf school client will not be tolerated. Should lightning happen when you're on the course without us, we highly recommend you follow this procedure for your own safety.

Rain – We can tolerate the rain if you can. If you choose to stop participating due to rain, that's your choice. But we will continue to perform the program until a majority of golf school clients feel the rain is interfering with their learning experience. There is no compensation or alteration of programming we can provide you if you choose to individually stop your program. Should we stop the program because the majority feels it necessary, the policies below will take effect.

Postponement – Should any part of your Half-Day Golf School be postponed due to conditions beyond our control, the following guidelines are used to determine any compensation back to you as our client.

- Use of the Afternoon – If we need to postpone any portion of your golf school program, our first option is to postpone to the afternoon of the same day the postponement occurs. Should this happen, we will get you on the golf course as soon as we are able after the conclusion of your program. Any portion of the 18-holes of golf you can not complete will be provided back to you in the form of a raincheck from Falcon's Fire Golf Club, with restrictions applying.
- Use of Next Day – If we need to postpone any portion of your golf school program to the next day, we have several options available. We will apply the option the majority of the class votes for. We can:
 - Start earlier the next day to make up the portion missed
 - Work through Lunch – Opting out of going to lunch to make up for the postponed time. If this option is chosen, we'll get your orders for lunch and have your lunch boxed and waiting for you when you arrive for your tee time.
 - Schedule your Tee Time later in the afternoon to accommodate the portion of the program that is postponed.

Cancelation –

- Cancelation of actual Instruction portion of program– Should any portion of your instruction program be cancelled, John Hughes Golf will provide you a voucher to come back to a future program to complete the portion of your program that was cancelled.
- Cancelation of Golf Rounds – you'll be issued rainchecks by Falcon's Fire Golf Club for any portions of the rounds of golf included within your program that are cancelled.

Refunds – Refunds are handled on a case-by-case basis with no refunds guaranteed.